

In order to give our residents the latest local, state and federal Covid-19 related updates; we will be updating our page at 4 pm daily with the latest information.

We will continue to push new information out on our social media and our website as we receive it. However, you will also be able to find all of this information put into a useful and concise format each day at 4 pm.

Please share our updates to assist us in disseminating this important information to our residents.



**GOVERNOR'S UPDATE:** Cases have risen to 218 – this is an increase of 44. Those statistics are: 11 children, 73 adults over 65, 134 adults ages 19-64.

Clearing up a miscommunication: employers are asked to screen for symptoms and take temperatures. Those with no symptoms do not have to take a COVID-19 test.

The governor is encouraging young adults to take social distancing seriously and not risk the spread. Encouragement has gone out for those who smoke to quit – this is a significant risk factor.

**\*new\* SPRINGDALE PUBLIC LIBRARY:** The Springdale Public Library has acquired a new service to help students who may need some assistance with their homework as well as other great skill-building session to keep your brain sharp! This is a free service with your library card.

Brainfuse HelpNow includes:

Homework Help: Interact with live tutors in math, science, reading/writing, social studies, PSAT/SAT, ACT, AP, and state standardized tests.

Skills-Building: Choose your topic to receive real-time help.

24-Hour Writing Lab: Submit essays and other forms of writing for constructive feedback. Homework Send Question Submit homework questions for expert guidance.

**EMERGENCY SERVICES:** Springdale Police and Fire will continue to respond to all calls for assistance, while taking precaution to keep everyone safe.

**SPRINGDALE FIRE DEPARTMENT:** Reminds us that best practices for our residents include proper and frequent hand washing, staying at home unless absolutely necessary, avoiding large social gatherings, avoiding nursing homes, and avoiding discretionary travel. *(Updated: 3/23/20)*

**SPRINGDALE POLICE DEPARTMENT:** will be responding to businesses that are in violation of the old and new instructions from the governor to cease operations. Those businesses include: restaurant dining rooms, bars, gyms, barbers and beauty shops, nail salons, massage therapists, and tattoo studios. *(Updated: 3/23/20)*

**NEIGHBORHOOD SERVICES:** If you find yourself with a code violation left on your property, please know that these notices have been left behind, without contact, for the safety of our residents and officers. Please read the narrative listed on the notices and contact Neighborhood Services with any questions: 756-7712. *(Updated: 3/23/20)*

**SPRINGDALE PARKS AND RECREATION:** All program registrations scheduled to begin over the next few weeks - including Adult Softball, Youth Flag Football, Summer Basketball and Youth Summer Camps and Academies, are delayed indefinitely. *(Updated: 3/23/20)*

**ENGINEERING AND PUBLIC WORKS:** operations located at Randall Wobbe facility are closed to the public. All personnel at this facility will be subject to CDC recommended COVID-19 health screening before entering the facility effective immediately. Inquiries by the public may be made by telephone or email. If a face-to-face meeting is needed, an appointment must be arranged in advance and will be subject to the same health screening requirements as City staff. Public works project progress may be slowed temporarily as we have had to split project crews to implement a form of social distancing to keep public works operational during the pandemic. The recycling center remains open for the time being on its normal schedule in support of the Boston Mountain Solid Waste District. Please follow City staff instructions and respect the social distancing policy that is now in effect. *(Updated: 3/23/20)*

**SPRINGDALE WATER UTILITIES:** We continue to serve our community its most vital public health service: Clean water and sanitary sewer disposal. SWU will be granting water shut off extensions until further notice, however, we recommend you keep you bill current as possible. It will ultimately be due. Based on the current situation, SWU will continue to provide new service applications, payments, and other information at our drive-thru. Two lanes are open. We will continue to take calls and dispatch crews for service and emergencies. Please try to call or e-mail if you can: Our main number is 479-751-5751. Our address is 526 Oak Avenue, Springdale, Arkansas 72764.

As part of our precautions to continue to provide service, we are rotating some duty staff in and out of the field and office. This is precautionary. We must have the ability to dispatch emergency crews and provide service personnel that are not restricted by a health issue.

What does that mean to you? There will be no change seen at your home or business. The water and sewer service will be there for your needs. *(Updated: 3/23/20)*